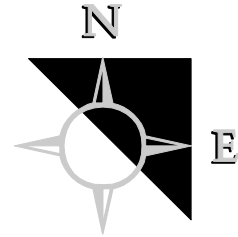


# Northeast Family Federal Credit Union

## AFFIDAVIT

### ATM/Debit Card Disputes



Indicate the discrepancy on your account and the circumstances involved. **Please be very specific** and please include any and receipts you may have.

Merchant Name: \_\_\_\_\_

Date(s) and Amount(s): \_\_\_\_\_

Statement: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

As a result, I am requesting an adjustment to the below account in the amount of \$\_\_\_\_\_. I will, if called upon, substantiate this statement by appearing as a witness at any court or tribunal having jurisdiction of such matters.

**NOTE:** The Credit Union will process a Chargeback on your behalf, and a credit will be posted to your account. The merchant/financial institution has the right to **dispute** the credit. In such cases the Credit Union will **debit** your account. Please see your account disclosure for further information on your rights and responsibilities.

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Card Number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### CREDIT UNION USE ONLY

ATSJ (Provisional Credit) Posted by: \_\_\_\_\_ Date: \_\_\_\_\_

Entered to eAdjust by: \_\_\_\_\_ Date: \_\_\_\_\_

Date ELAN Provisional Credit Rec: \_\_\_\_\_

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\*\*\*\*\*

Date Debit Representation Rec (if applicable): \_\_\_\_\_

ATSJ to Reverse Prov Credit by: \_\_\_\_\_ Date: \_\_\_\_\_ **OR**

GLMT to write off dispute entered by: \_\_\_\_\_ Date: \_\_\_\_\_

CU Staff who rec'd form: \_\_\_\_\_